Transportation Services Gameday RV Committee Meeting 11-16-2019; 9:00 a.m. to 11:00 a.m. First Floor Conference Room, Reed Arena

Meeting called by: Transportation Services

Welcome & Introductions

- Brandon Wavra is now the main point of contact for RV reservations, renewals, permits and supervision of RV game day operations.
- Katy Huggins is the new Lynn Wiggs Special Events and Visitor Parking Manager. She is an additional point of contact for RV customers.
- Lynn Wiggs has been promoted to Assistant Director Special Events & Visitor Parking and Customer Assistance.

Guest Parking

- RV customers would like to be able to purchase a guest pass for entire weekend (including Friday and Sunday).
 - When a husband/wife drive separately, both cannot park.
 - Another issues is guest pass holders cannot leave after entry.
 - o Currently there are 25 passes within Penberthy and 20 spaces sold in Lot 115.
 - Lot 115 game day spaces are currently open to everyone.
 - Disabled individuals have issues parking close.
 - o There should be two passes: one for Friday, one for Saturday.
 - o There are issues with this.
 - What about a \$40 guest pass for the weekend or separate passes for Friday and Saturday (\$20 each)?
 - o Enforcement could come primarily from RV owners, responsible for their own vehicles.
 - Come and go provides issues with people swapping passes.
 - Could provide license plate number (write plate number on permit and match it to the plate just as is done with the tow vehicle permits). We will look into this.
 - Permit holders should be responsible for their guests. There are several ways of encouraging responsibility:
 - Immediate loss of RV permit
 - Three strikes
 - Lose attendance points
 - Come before committee.
 - Having both options (weekend and daily) could lead to overselling spaces in these lots.
 - Other events (Outdoor Track) provide issues (in lot 63) with RV guest parking and permit parking.
 - Guest permits are available in Lot 63 for Olsen. Penberthy guest permits park in the middle of the RV lot.
 - o Disabled family members (revisited):
 - At Penberthy disabled may park in lot 115 with a permit.
 - In Lot 58 people can drop off family members and then go park in Lot 63.

- They can only drop off during specified drop off times currently.
- There is a concern with switching handicap placards (borrowing) to get in.
- Potential issue with an additional pass for these situations.
- There is an issue with an individual (from Transportation Services) looking in RV's in the early morning to identify permits not displayed properly. Brandon will address, however we believe it was a communication error as they were supposed to be looking at tow vehicle permits.
- Why can't RV customers use tow vehicle permits to park in the RV spot?
 - We do not want people to purchase RV permits only to tailgate. This is not their purpose.
 - Currently customers can park in Fan Field or other "any valid permit" lots using their tow vehicle permit, but they cannot use them to park an RV space without an RV present.
 - Tow vehicle parking within the RV space is unique to Aggie RV Park and some spaces in Lot 58.

RV Space Purchases

- How long do people have to pay for their permit purchase?
 - o 24 hours in order to properly check and review information.
 - o There are 3 steps: claim, awarded and payment approval.
- Vehicles drive fast through Lot 58.
 - We are concerned for children.
 - Primarily Grounds Maintenance employees coming through for maintenance need sensitivity training regarding their schedule. Would appreciate them coming in later in the mornings.
 - Parking Attendants at the lots do much better.
- Can we open soccer field area at Lot 58 for customer use? Athletics has control over these areas
 they close them between use to maintain the fields.
- The best way to control tow and delivery vehicles is to talk with neighbors to address concerns.
- Regarding the shuttle drop off at Kyle Field:
 - o Can the shuttle drop off on the west side of Kyle Field in Lot 62?
 - o Can it drop off at the Association area?
 - Houston Street closes at George Bush Dr. several hours prior to kick-off.
 - o Transportation Services will re-evaluate to see if anything can be changed.
- The intersection of Penberthy Blvd. and Chandler Road should be a 4-way stop on game days for safety.
 - Having the intersection set up this way temporarily raises consistency and safety issues.
 - According to traffic engineers, it creates a hazard as people may not notice the temporary change.
 - Make the intersection a 4-way stop permanently.
 - This created issues during class days backing-up traffic on Penberthy Blvd to Luther
 - o Special Events will bring the issue up to our Traffic Engineer consultant again.

General Suggestions and Questions

- Can the entrance to Aggie RV Park be made wider?
 - o There are storm water drainage issues and costs that prevent this.
 - We can move check-in further back from the street to allow more room to maneuver at the entrance.
- Providing a mobile dump station for Aggie RV Park works well.
- Can we have the garbage pick-up occur later on Sunday in Aggie RV Park so we have time to set out our garbage?
 - SSC is responsible for this and set their own collection schedule. We can bring it to their attention.
- Wi-Fi seems to be only in some areas of campus.
 - This is true. It is not campus wide, and only in specific buildings and areas on campus and sometimes a small radius around these buildings or areas.
 - o We are not aware of any campus plans for total campus-wide Wi-Fi.
- The committee would like to mention some things done well:
 - o Thursday game was successful.
 - Check-in is successful.
 - o Maintenance is great.
 - Lot 63 is great to have as guest parking.
- Leaving RV's during the week between back-to-back home games is usually not a problem,
 however scheduled athletic or department events may prevent this at times in Penberthy and
 Olsen. We don't have this option in Aggie RV Park because the area is not ours and not lighted
 or secured during the week.

RV Space Exchange

- We have an issue with lot choice on the Exchange; you have to choose all lots in order to see the lots available. You can't select an individual lot to look at.
- The Exchange is very useful to RV permit purchases.
- Will the same lots be available next year?
 - Aggie RV Park will eventually be built-out by the University. We don't know of any immediate plans, however we are only granted permission to use the area and it would not be our decision. We would just have to adjust to the decision and timing that is made.

Member Roll-Off

- Need to re-examine years of service on the committee since we have consolidated the number of RV lots and representatives on the committee.
- The original goal was to have members serve no longer than 3 years.
- Is 3 year term still necessary?
 - o Should we adjust to 1- 2 years?
 - o Possibly 2-3 years?
 - We need to stagger Roll-offs so everyone doesn't leave at the same time.

- With the number of lots and board members from each lot having changed from the beginning, we will need to have one person roll off from Olsen for this coming year.
- We believe the 2—3 year terms would work best for consistency.
- Some groups (lots) have closed their Facebook pages. These were helpful for RV customers providing:
 - o Easy exchange of information
 - o A place to gather thoughts and concerns to bring to these meetings.
- Thank you all for coming to the meeting today.